

<b>VEZZANI FORNI</b>	<b>QUALITY POLICY</b>	Document: <b>D052A</b> – Rev. 0 Page 1 di 1
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The Management, considering the organizational context, its strategic directions, dimensions and operational implications related to business activities, has established that the primary objectives of our organization consist in the continuous pursuit of the greatest possible customer satisfaction and the continuous improvement of performance.

For this purpose, the Management considers the Quality Management System in compliance with the UNI EN ISO 9001:2015 Standard, together with the commitment of all the members of our organisation, as a fundamental element for the achievement of these objectives and has established the following guidelines:

- maintain and continuously improve our Quality Management System over time
- operate in accordance with legal provisions and all requirements governing our customer supplies.
- Place utmost attention on customer needs at every stage of service provision
- Train and inform all workers, with particular reference to health and safety risks
- communicate transparently with customers, suppliers, workers, and all stakeholders promote individual responsibility, collaboration and goal sharing;
- achieve economic results that ensure profits meetings ownership expectation;
- pursue for continuous improvement in our performance.

The operational objectives and steps to achieve the aims of the Quality Policy are defined annually during the management review.

We wish all members of our organisation well in their work and invite them to provide their constructive contribution to achieving these important objectives.

Reggio Emilia, March 4<sup>th</sup> 2022

The management

